(c) whether he has ever received complaints that the refreshments supplied in Indian Airlines are repetitive and poor in standard while the same is much better in private airlines though the source of supply for both the airlines is the same?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) SWOT analysis is a normal part of managerial functions of an airline. Indian Airlines, as a result of continual analysis of its strength, weaknesses, opportunities and threats have been making constant efforts to offer improved product and services.

(b) Indian Airlines constantly strives to improve its performance and image to remain competitive in the market. Some of the measures taken in this regard are product and service upgrades, fleet augmentation/renewal, improvement in cabin ambience, rebranding corporate identity, introduction of various promotional fares/schemes to remain competitive and to improve traffic on the services, rehabilitation/rejuvenation of cabin crew etc.

(c) Some complaints relating to in-flight catering have been received. However, in Indian Airlines, periodical changes in the menu are carried out in order to avoid repetition. Meals are uplifted from reputed flight catering units like M/s Taj, Ambassdor and LSG from where private airline also uplift their meals.

City-side development of non metro airports

4294. MS. SUSHILA TIRIYA: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that about eleven non metro airports are not likely to see city side developments ;

(b) if so, the reasons therefor and the names of these non metro airports; and

(c) the steps Government propose to take for the development of these airports?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) No, Sir.

(b) and (c) Do not arise.